

Customer Service is our #1 Priority

The V.I.P. customer service experience at Continental Mazda starts from the moment you arrive in our service drive. The staff here at Continental Mazda is dedicated to making every experience you have in our dealership the very best. If there is anything we can do to improve the quality of your service visit please don't hesitate to ask... 100% customer satisfaction is our top priority.

Our Service Amenities Include the Following

- Complimentary shuttle service 10 miles (home, work, train, etc.)
- Complimentary Mazda loaner cars by appointment
- Complimentary car washes with every service visit
- Saturday Service hours 8:00 am – Noon
- Earn one V.I.P. point for every \$1 spent in our service department
- Complimentary personalized service reminders
- Complimentary windshield washer solvent top-off
- Express oil change service – no appointment necessary

Why is Regular Preventive Maintenance Important?

Regular preventive maintenance is one of the best ways to protect your investment. Proper maintenance is essential to your safety and that of your passengers. When your vehicle is serviced at our dealership, factory trained technicians use the latest technical information and special tools to perform all recommended procedures. Our Mazda technicians know Mazdas inside and out, so they can even spot small problems and correct them before they require costly repairs. We also use genuine Mazda parts and accessories to maintain the performance level you expect.

Earn Valuable Reward Points

For every dollar you spend in service and parts, you will receive reward points that can be redeemed for future purchases at the dealership. Ask for details and enroll today!

Why Perform a Brake Fluid Flush?

Brake fluid absorbs moisture. New brake fluid out of the bottle is clear; however, over time it will get brown in color indicating moisture contamination. Mazda recommends flushing your brake fluid every two years or 30,000 miles so you do not have problems with your calipers or wheel cylinders freezing up.

Perform Brake Fluid Flush - \$86.43

Why Replacing Your Engine Coolant?

As coolant ages, the different types of metals in your engine can cause the fluid to become corrosive. Over time, this can lead to the deterioration of gaskets, seals and the metals in your engine. Coolant that has become corrosive may still protect your engine up to 40 degrees below zero but can still cause damage to your engine.

Replace Engine Coolant - \$94.57

Why Do I Need A Four Wheel Alignment?

Reduced Tire Wear: Improper alignment is a major cause of premature tire wear. Over the years, a properly aligned vehicle can add thousands of miles to tire life.

Better Gas Mileage: Gas mileage increases as rolling resistance decreases. Total alignment sets all four wheel parallel, which along with proper inflation, minimizes rolling resistance.

Improved Handling: Does your car pull to one side? Does the steering wheel vibrate? Do you constantly have to move the steering wheel to keep your car traveling straight ahead? Many handling problems can be corrected by total alignment. With all the system components aligned properly, road shock is more efficiently absorbed for a smoother ride.

Wheel Alignment: To find out if you need an alignment, first check each tire and look for uneven wear patterns. If you can see a wear pattern, like the ones listed below, it may be too late to save the tire. This is why it is imperative to have your alignment checked periodically.



If the tread is deeper on the edges than in the center, the tire is over inflated.



If the tread is deeper in the center than the edges, the tire is under inflated.



If the tread is deeper on one side than the other, have your wheel alignment checked soon.



Run your hand back and forth across the tread, being careful not to cut yourself on any debris or exposed steel belt wire. If the tread is smooth in one direction, but jagged in the other you have what is called a "saw-tooth" wear pattern which is caused by a toe-in problem. Have the alignment checked as soon as possible as this condition causes rapid tire wear.

Four Wheel Alignment - \$129.95

Why Do I Need a Wheel Balance?

Wheel balancing provides a smoother ride by minimizing tire bounce. This helps improve traction, steering control and extends the life of the tires. No matter how carefully wheels and tires are balanced, they will eventually lose their balance. As the tread wears, the distribution of weight around the circumference of a tire changes, altering the balance of the tire and wheel assembly. The symptoms of a wheel that is out of balance are:

- Vibration in the steering wheel at certain highway speeds.
- Vibration in the seat or floorboard at certain highway speeds.
- Scalloped or cupped wear pattern on the tires

Balance Four Tires - \$59.99

**MAZDA FACTORY
RECOMMENDED
MAINTENANCE**



MAZDA 2

MAZDA 3

MAZDA 5

MAZDA 6

CONTINENTAL
MAZDA of NAPERVILLE

2363 Aurora Avenue • Naperville, IL 60525
630.352.5900 • ContinentalMazda.com

